

# TOTALTECH+

## THE ULTIMATE OUTSOURCED IT SOLUTION



### SIMPLIFIED IT

TotalTech+ offers a simplified IT experience, enabling you to focus on what really matters – your business. Our bundled services provide you with the expertise and support of an in-house IT department without the costs and hassle of managing it yourself.

### BENEFITS

#### 1 COMPREHENSIVE SUPPORT

By providing hardware for onsite infrastructure and reliable US-based technical end user support, businesses can focus on their core operations while leaving their IT needs in capable hands. This ensures that users can continue to be productive with technology.

#### 2 STREAMLINED IT OPERATIONS

Our seamless integration of cloud infrastructure with managed file services, terminal services, and active file directory enables businesses to easily standardize devices and efficiently onboard, while also offering expert assistance with IT policy, procedures, and standards.

#### 3 SECURED ENVIRONMENT

Comprehensive security tools deployed to safeguard your environment, aiding in meeting your essential cybersecurity insurance criteria. TotalTech+ works closely with clients to address common compliance and personnel management challenges encountered by small businesses, enhancing overall security measures.

### SERVICES INCLUDED

- ✓ Active Directory
- ✓ File Services
- ✓ Help Desk
- ✓ Onboarding
- ✓ Remote Desktop Platform
- ✓ MFA
- ✓ Office 365
- ✓ Patching & Monitoring
- ✓ Email Security
- ✓ Managed Network (FW, Switch, WiFi Network Services)
- ✓ Endpoint and Server Protection
- ✓ Endpoint Deployment
- ✓ DNS Security
- ✓ All Licensing and Network Hardware Services are Included
- ✓ Support Team Available 24x7
- ✓ Dedicated Client Success Manager